



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Charles Kurt Artinger

Serial No.: 09/732,591

Filed: May 23, 2002

For: METHOD AND SYSTEM FOR SELECTING ITEMS TO  
REPLACE INSURED ITEMS

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: Art Unit: 3621  
:  
: Examiner: Cheung, Mary Da  
: Zhi Wang  
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**AMENDMENT**

Mail Stop NON-FEE AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated April 8, 2004, please amend the above-identified patent application as follows:

**RECEIVED**  
JUN 07 2004  
**GROUP 3600**